

SEP 05 2019

STATE OF ARIZONA

DEPARTMENT OF INSURANCE

DEPT OF INSURANCE
BY MEK 9/5/19

In the Matter of:

JONES, STEVEN JAMES
(National Producer Number 8980961)

No. 19A-128-INS

and

CONSENT ORDER

#1 TRUCK INSURANCE LLC
(National Producer Number 17223033)

Respondents.

The State of Arizona Department of Insurance ("Department") has received evidence that **Steven James Jones** ("Jones") and **#1 Truck Insurance LLC** ("#1 Truck") violated provisions of Title 20, Arizona Revised Statutes ("A.R.S."). Respondents wish to resolve this matter without the commencement of formal proceedings, admit the following Findings of Fact are true and consent to entry of the following Conclusions of Law and Order.

FINDINGS OF FACT

1. Jones was, at all material times, licensed as an Arizona resident casualty and property insurance producer. The Department renewed Jones' license, number 8980961¹, on June 8, 2017. The license is scheduled to expire on May 31, 2021.

2. Jones' addresses of record are: 8260 West Indian School Road, Suite 2, Phoenix, Arizona 85033 (business); 17687 West Surrey Drive, Surprise, Arizona 85388-5019 (mailing); steve@1truckinsurance.com (business email).

3. #1 Truck is, and was at all material times, an Arizona business entity licensed as a resident casualty and property insurance producer. The Department renewed #1 Truck's

¹ Jones' former Arizona license number, now known as the Legacy ID Number, is 1070222. Jones was first licensed by the Department on February 21, 2014.

1 license, number 17223033², on April 1, 2018. The license is scheduled to expire on March
2 31, 2022.

3 4. #1 Truck's addresses of record are: 8260 W. Indian School Rd., Ste. 2,
4 Phoenix, Arizona 85033 (business and mailing) and Steve@1Truckinsurance.com (business
5 e-mail).

6 5. Jones is the sole Member and Designated Responsible Licensed Producer of #1
7 Truck.

8 **Cortez Complaint**

9 6. On or about October 23, 2018, Lilian Cortez ("Cortez") filed a complaint with the
10 Department alleging that Jones did not forward her monthly insurance premiums to the
11 insurance company resulting in her policy being cancelled for non-payment.

12 7. On or about May 21, 2019, the Department conducted an Examination Under
13 Oath ("EUO") with Jones. Jones confirmed Cortez's complaint by admitting culpability in
14 receiving her monthly premiums and not forwarding them to the insurance company.

15 8. In an expense spreadsheet provided by Jones detailing Cortez's account, the
16 Department determined that Jones/#1 Truck owes Cortez \$334.01 in return of premium.

17 **Johannsen Complaint**

18 9. On or about January 6, 2019, Michael Johannsen ("Johannsen") filed a
19 complaint with the Department alleging that Jones did not forward three of his monthly
20 insurance premiums to the insurance company resulting in his policy being cancelled for non-
21 payment.

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² #1 Truck's Legacy ID Number is 1072457.

1 2. Respondents admit the jurisdiction of the Director of Insurance, State of Arizona,
2 and admit the foregoing Findings of Fact and consent to the entry of the foregoing
3 Conclusions of Law and Order.

4 3. Respondents are aware of their right to notice and to a hearing, at which they
5 may be represented by counsel, present evidence and examine witnesses. Respondents
6 irrevocably waive their right to such notice and hearing and to any court appeals relating to
7 this Consent Order.

8 4. Respondents state that no promise of any kind or nature whatsoever, except as
9 expressly contained in this Consent Order, were made to them to induce them to enter into
10 this Consent Order and that they have entered into this Consent Order voluntarily.

11 5. Respondents acknowledge that the acceptance of this Consent Order by the
12 Director is solely to settle this matter against them and does not preclude any other agency,
13 officer, or subdivision of this state including the Department from instituting civil or criminal
14 proceedings as may be appropriate now or in the future.

15 6. Respondents acknowledge that this Consent Order is an administrative action
16 the Department will report to the National Association of Insurance Commissioners (“NAIC”)
17 and that they may have to report this administrative action on any future licensing applications
18 either to the Department or other states’ Departments of Insurance.

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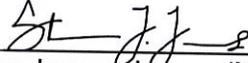
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1 7. Steven James Jones represents that he is the sole member of #1 Truck
2 Insurance Services, LLC and, as such, is authorized to enter into this Consent Order on its
3 behalf.

4 8/23/2019

5 Date

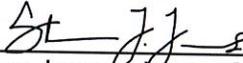


6 Steven James Jones, (NPN License No. 8980961)

7 #1 Truck Insurance Services, LLC (NPN License No. 17223033)

8 8/23/2019

9 Date



10 Steven James Jones, Member

11
12 **COPY** of the foregoing mailed/delivered
13 this 9th day of September 2019, to:

14 Steven James Jones
15 8260 W. Indian School Rd., Suite 2
16 Phoenix, AZ 85033
17 Respondent

18 Steven James Jones
19 17687 W. Surrey Dr.
20 Surprise, AZ 85388-5019
21 Respondent

22 #1 Truck Insurance LLC
23 8620 W. Indian School Rd, Ste. 2
24 Phoenix, AZ 85033
Respondent

#1 Truck Insurance LLC
c/o Steven Jones
13350 N. 94th Ave., Suite C-103
Peoria, AZ 85381
Statutory Agent for Respondent #1 Truck Insurance LLC

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COPY of the foregoing delivered, same date, to:

Mary Kosinski, Regulatory Legal Affairs Officer
Catherine M. O'Neil, Consumer Legal Affairs Officer
Steven Fromholtz, Assistant Director, Consumer Protection Division
Sharyn Kerr, Administrative Assistant, Consumer Protection Division
Aqueelah Currie, Licensing Supervisor
Jeff Eavenson, Investigator
Arizona Department of Insurance
100 N. 15th Avenue, Suite 102
Phoenix, Arizona 85007-2624

COPY sent same date via electronic mail to:

Steven James Jones
#1 Truck Insurance LLC
steve@1truckinsurance.com


Francine Martinez